The Evaluation of Veterinary Services

Evaluation of the Quality and Performance of Veterinary Services using the OIE-PVS Tool

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The Quality of Veterinary Services (VS) depend on OIE International Standards
which are
Official references of the WTO SPS Agreement
Adopted by consensus of OIE Members
and are available as the Terrestrial Animal Health Code (TAHC)

The TAHC
Terrestrial Animal Health Code (TAHC) mammals, birds and bees available at
http://www.oie.int/eng/normes/mcode/tahc_summary.htm

- Chapter 3.1: Veterinary Services
- Chapter 3.2: Evaluation of Veterinary Services

Veterinarian means a person registered or licensed by the relevant veterinary statutory body of that country to practise veterinary medicine / science in that country

Standards on the Quality of Veterinary Services (VS)

include fundamental principles of an
- ethical
- organizational; and
- technical nature
and VS shall conform to these principles regardless of the political, economic or social situation of the respective country

These OIE standards, contained in Chapter 3.1 of the 2008 TAHC, are

- Professional Judgement
- Independence
- Impartiality
- Integrity
- Objectivity

General Organisation and Quality Policy; Procedures And Standards; Information, Complaints And Appeals; Documentation; Self-evaluation; Communication And Human & Financial Resources
Any such EVALUATION of a VS should use the OIE Tool for the Evaluation of the Performance of VS (OIE-PVS Tool).

The OIE-PVS Evaluation Tool

3. An independent evaluation that provides a strong legitimization of a request for national and/or International financing. Major donors have accepted the use of the OIE PVS Tool and the criteria in the Code in the evaluation of performance and priorities of VS, as a prerequisite in helping countries make requests for investment.

Based on OIE Code Guidelines Articles 3.2.3 to 3.2.13 evaluation criteria Article 3.2.14 detailed information

4 Fundamental components

- Human, physical and financial resources
- Technical authority and capability
- Interactions with stakeholders
- Access to markets

Critical competencies (8 to 12)
For each of the 4 fundamental components, 6 to 12 critical competencies

I. HUMAN, PHYSICAL & FINANCIAL RESOURCES

1. Professional and technical staffing of VS
2. Professional competencies of veterinarians
3. Coordination capability of the sectors and institutions of VS
4. Physical resources
5. Funding
6. Contingency funding
7. Capability to invest and grow

Critical competency:

I.2. Professional competencies of veterinarians

Professional competencies of veterinarians: The capability of the VS to efficiently carry out their veterinary and technical functions; measured by the academic qualifications of their personnel in veterinary, other professional and technical positions.

Examples of indicators:
1. Certificates of veterinary courses, duration of postgraduate training
2. OIEPVS Team assessment of sample of veterinary schools/colleges
3. Professional and technical staffing of VS
4. Professional competencies of veterinarians
5. Physical resources
6. Funding
7. Contingency funding
8. Capability to invest and grow
The application of the OIE-PVS Evaluation tool for veterinary services as a whole, is an important and necessary instrument and step to evaluate the compliance of all countries worldwide with the OIE international standards of quality of veterinary services and to increase capacity building programs when necessary, because "only one country which does not comply may endanger the entire planet" (Dr. Bernard Vallat, Director General of OIE - 2007).

Conclusion

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THANK YOU